

**Theory of Change** - *If we create a homelessness response system that centers customer voice, then we will be able to focus on meeting needs and eliminating inequities, in order to end homelessness for all.*

**Context for Implementation Board** – Questions were raised regarding the process used to recommend insurance, payroll, and accounting services to the Implementation Board on August 24th, 2020. The EBDM process wasn't used in developing the recommendations provided to the board for these key services.

The board has several options for moving forward:

1. Direct the staff teams to complete an RFP for these initial start-up services.
2. Direct staff to enter into temporary short-term contracts on behalf of the KCRHA with recommended firms while the CEO develops a long-term plan to contract for or hire staff to conduct this work.
3. Wait until the CEO is hired to engage in the planning for these services.

### **Equity Based Decision Making – Excerpt from NIS Report**

The purpose of the King County Regional Homelessness Authority's Racial Equity and Social Justice Structure for Accountable Decision-Making is to ensure that the homeless service system's processes and policies proactively eliminate racial inequities and advance equity. This decision-making structure is mandated by the Interlocal Agreement of the King County Regional Homeless Services Authority. Budgeting and procurement processes within the Regional Authority, including in cross-system work, will be developed based on the following process:

1. *Participatory Budgeting:* For each legislative budget cycle, the Regional Authority will identify which budget categories can be substantially shaped by community-defined needs, priorities, and desired results, within the strategic framework established by the Regional Action Plan. The Board of the Regional Authority will work with Councils to extend planning timelines to ensure that participatory budgeting is feasible. The participatory budgeting process will be managed by the Innovation and Equity teams within the Regional Authority. Those teams will lay out the framework and rules for the process and, in coordination with the Community Impact team, publicly communicate clear information on the process and how to get involved. They will also identify and fund community-based organizations in the communities most impacted by the experience of homelessness to co-design and run public assemblies for broader community input.
2. *Request For Proposal (RFP) Framework:* RFPs will include a description of the relevant needs, priorities, and desired results identified through participatory budgeting. Responses to RFPs will have clear strategies and activities that directly address structural racism and intersectional oppressions including ableism, homophobia, transphobia, xenophobia, misogyny and other sources of inequities for people who are currently homeless. They will also articulate the underlying assumptions in the proposal and analyze who will benefit from and who will be burdened by the program.
3. *Contractor Selection:* The proposal review process will evaluate a contractor's connection to historically marginalized and disproportionately impacted communities, in particular people with lived experience of homelessness. This will include an evaluation of those in leadership and decision-making roles, not just people in frontline staff positions, as well as how a contractor centers lived experiences of homelessness in program design and execution. Representation of members of impacted communities in leadership roles will be a critical factor in selection.